



City Telecom Broadband Internet Service Additional Terms and Conditions

Account Number: _____ Account Name: _____

Internet Effective Date: _____

According to the ruling of the Canadian Radio-Television and Telecommunications Commission (CRTC), all the retail Internet providers are regulated to restrict their customers on the download and upload usage. Once the usage-based billing regulation is approved by CRTC, I hereby agree and understand that I have to abide the following items and amendments once the new regulation takes effect, even for the duration of the contract.

1. Upon the approval of the new Internet usage regulation by CRTC, customers must agree with City Telecom on the adjustment of the internet usage.
2. Compared to the current Internet usage, a big amount of Internet usage might reduce once the new regulation has effectively done.
3. Once the new Internet usage regulation brings into force, customers agree to pay extra fee out of limitation and follow the new usage-based billing method.
4. If extra usage is needed, additional usage-secure plan is optional.
5. After the new usage regulation takes effect, customers, who are not satisfied with the amendment, preserve the authority to breach the contract within 45 days without any penalty.
6. Customers must go through all formalities with City Telecom if internet service cancellation is needed. City Telecom will stop the internet service and the charge starting from the next bill/the next service period. (Monthly Service Period _____date to _____date)
7. Customers, who enjoy a free Internet modem from City Telecom before, agree to pay \$30.00 CAD (plus tax) for the Modem after cancelling the Internet service or breaching the contract.
8. City Telecom still provides Local and HK Broadband phone services for the customers who have the I-Bundle service before. Due to the change of I-Bundle service, the Local and HK phone Bundle contract is adjustable as well. (For more details, please refer to Local/Bundle Broadband Phone Service Terms and Conditions.) Customers have their own responsibility to find their Internet provider. City Telecom will not compensate for the bad effect of the loss of Internet Service.
9. City Telecom preserves the authority for all the amendments without further notice.

Customer Signature

Date

Remarks:

Staff: