



住宅用戶Cable 高速上網服務登記表 Residential "Cable High Speed Internet Service" Registration Form

First Name: - Last Name: - (M/F) -
Home Phone: - Mobile No. - E-mail address: -
Home Address: - City: - Province: - Postal Code: - Apt: -

請填寫服務安裝地址 (如與上列不同) Please fill in Installation Address below (if different from above):

Installation Address: - Apt: -
City: - Province: - Postal Code: -
寬頻供應商ISP: -

Auto-Pay by Credit Card: - Credit Card No.: ***** -
I authorize City Telecom Inc. to debit the above credit card. (Visa & Master card only)
Card Holder's Name: (Card Holder's Signature):

I hereby agree to receive statement by mail and agreed to pay \$1.5/month mailing fee for each statement
我需以郵寄方式收取賬單, 並同意繳付 每次\$1.5之郵寄費用。

I preferred receive e-invoice, and send me the e-invoice reminder to this e-mail address:
我願意使用電子賬單, 及使用以下電郵地址收取。

登入名稱 Login ID: - 登入密碼 Login Password: -

我願意登記城市電訊 "Cable 高速上網服務" 及選擇以下計劃。

I hereby agree to subscribe CITI "Cable High Speed Internet Service" and the selected

Plan \$49 Monthly Payment- Total usage 280GB/month (Download 15Mb / Upload 1Mb) *Additional usage charge \$1.25/GB

開線費 Activation fee \$50

接駁費(如適用)Dispatch charge (if applicable)

1st 日期Date: 00/01/00 D/M/Y 時間 Time: - phone # -
2nd 日期Date: 00/01/00 D/M/Y 時間 Time: - phone # -
3rd 日期Date: 00/01/00 D/M/Y 時間 Time: - phone # -

Table with 2 columns: Item, Amount. Rows: Modem \$0.00, Activation Fee \$50.00, Sub \$50.00, HST \$6.50, Total \$56.50

我同意繳付首次開線費及/或接駁費, 所付收費不能退還。

I agreed to pay the activation fee and/or dispatch charge when register. All paid fees are non-refundable. Int'l X

安裝資料 Installation information

安裝地區 Installation address Intersection: -

聯絡人及電話號碼 Contact person & Tel No.: 0
本人明白開線需時約七至十個工作天, 而原本之上網服務需自行取消。
I understand that the service required 7 to 10 working days to activate. I have the responsibility to cancel my existing Internet service.

是否使用有線電視 - Are you Cable TV subscriber?
現有線電視用戶 - Existing Cable TV subscriber
other: -

是否使用Cable上網 - Are you existing Cable internet subscriber?
現用Cable上網 - Existing Cable internet subscriber
other: -

Yes 需購買Cable 上網調解器 \$35 - Required to purchase a cable modem \$35
- 現已擁有合適Cable 上網調解器 - Owned a compatible cable modem

MAC#: 0 Effective date from June 1, 2011

For i-Bundle \$65 or Hi-Speed Pro \$49 w/one year contract -free modem rental. When service cancel, the modem & package box must be returned w/in 30days, otherwise \$35 will be billed to customer. If customer is register without contract, the modem must be purchased at \$35

兩個免費電郵, 請選擇電郵地址及密碼 Two free e-mail accounts, please choose your e-mail address and password.

Login ID: -@dslinet.com Password: -
2nd e-mail: -@dslinet.com Password: -

Sales Remark

Please read this important information and sign:

In the event of my billing being outstanding for 15 days, I agree that City Telecom (CITI) may debit the amount owing against the credit card(s) shown in this application. If account shows any outstanding payment, late payment charge will be applied. I understand that CITI have sole discretion to accept or to decline this application. I hereby confirm that upon my execution of this Registration Form, I agree to be bound and abide by CITI's Internet Service Terms and Conditions and all the amendments thereto made by City Telecom from time to time without notice.

簽署 Signature X 日期 Date Staff Name: Sale Code:

城市電訊寬頻上網服務更改通知

致城市電訊寬頻服務客戶:

多謝閣下使用城市電訊寬頻上網服務。

鑑於The Canadian Radio-Television and Telecommunications Commission (CRTC)

加拿大視訊委員會應寬頻供應商之申請，規定所有寬頻供應商限制提供上下載用量給予其客戶。城市電訊對CRTC接納有關之申請深感失望及遺憾。如日後CRTC決意實施上述之申請，我們惟有無奈跟從頒佈之法則，我們將密切留意CRTC有關修訂之最新公佈。客戶如繼續使用服務，我們深感謝意，而現登記之寬頻服務，即使合約期內，於新修訂之規限實施後，客戶必須了解及同意下列之附加條款及修改。

- 1 當CRTC - 加拿大視訊委員會修改有關頻寬用量限制條款，同意城市電訊跟隨其指引，作出相對之用量調整。
- 2 現登記的上網計劃用量，與屆時修訂限制後，有可能大幅度減少。
- 3 當寬頻用量限制實施後，超出之用量須額外付費，新收費價格及計算方式，將以屆時之規定收取。
- 4 現使用服務之基本月費可能有所調整，而收費將以屆時之規定作出相對調整。
- 5 如需更大頻寬用量，客戶可選擇附加用量保險計劃。
- 6 當新修訂之頻寬用量限制條款生效後，如客戶不滿有關之改動，可於生效期45天內取消服務合約而無需繳付任何手續費。
- 7 如需取消服務，客戶必須與城市電訊直接辦理有關手續，城市電訊將於下一賬單/服務週期開始前停止服務及收費。歡迎致電客戶服務熱線查詢賬單及服務週期。
- 8 當服務取消後，由城市電訊附設之電郵服務及未收取之電郵亦同時取消。
- 9 如使用Internet及電話組合計劃之客戶，需取消其中之寬頻服務，城市電訊仍會繼續提供「家居電話」及/或「香港線寬頻電話」服務，而該服務即轉為單項電話服務或組合計劃服務，服務合約亦於屆時重新調整。(有關條款，請參閱家居電話及香港線寬頻電話服務細則)。客戶須自行尋找其它寬頻供應商支援電話服務，城市電訊不作任何服務停頓及其它影響之責任補償。
- 10 城市電訊保留一切有關條款修改權利而不作另行通知。

更多有關CRTC寬頻用量調整資料，請參閱以下網址。

<http://www.crtc.gc.ca/eng/archive/2011/2011-44.pdf>

城市電訊啟